

Privacy Policy & SMS Terms and Conditions

Effective date: 09/30/2026

C&B (“we,” “us,” or “our”) respects your privacy. This policy explains how we collect, use, and share personal information when you visit our website, contact us, or use our services.

Information We Collect

We collect information you provide directly to us, which may include your name, email address, telephone number, mailing or service address, and information about your requests or services. If you choose to receive text messages, we also collect your mobile number, messaging preferences, and records of your consent. [If applicable, describe information collected automatically through website cookies or analytics, such as IP addresses, device information, and pages visited.]

How We Use Your Information

We use personal information to:

- Respond to questions and requests.
- Provide and manage our services.
- Communicate about appointments, service requests, and customer support.
- Send text messages about [describe the specific types of messages], when you have consented to receive them.
- Maintain business records and meet applicable legal obligations.

How We Share Your Information

We may share personal information with service providers that help us operate our business, such as providers of website hosting, customer management, and communications services, as needed to perform services on our behalf. We may also disclose information when required by law.

SMS consent is not shared with third parties or affiliates. We do not sell or share mobile information with third parties or affiliates for marketing or promotional purposes.

SMS Terms and Conditions

By opting in to receive text messages from C&B, you agree to receive messages related to order confirmations, order status and delivery updates, account notifications, and customer service responses.

- Messaging frequency may vary.
- Message and data rates may apply.
- To opt out at any time, text **STOP**.
- For assistance, text **HELP** or visit our website at candbdistributors.com.

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Visit www.candbdistributors.com to access our Privacy Policy and SMS Terms and Conditions.

Information Security and Retention

We use reasonable safeguards to protect personal information. We retain information as needed to provide our services, maintain necessary business records, and comply with applicable legal requirements.

Your Choices

You may contact us to request access to, correction of, or deletion of your personal information, subject to applicable legal requirements. You may withdraw your consent to receive text messages by replying STOP.

Changes to This Policy

We may update this policy periodically. Any updates will be posted on this page with a revised effective date.

Contact Us

C&B Distributors, Inc.

Email: admin@candbdistributors.com

Phone: 704-824-8515

Address: PO Box 275 Lowell, NC 28098